

# REIMAGINING SPACES



## IFM SERVICES

## Compass Group Overview:

Compass Group is the world's leading provider of contract food and support services with presence in 45 countries. It is a London headquartered FTSE 20 organisation with global revenue of £25 billion.

More than 96 of the Fortune 100 companies are its clients. Compass has been ranked #1 in the "Diversified Outsourcing Services" in FORTUNE's World's Most Admired Companies (WMAC) 2020 & 2021.



We operate in  
**46+**  
Countries



We serve  
**160+ MN**  
sq. ft. area



We Employee  
**600,000+**  
Great People



Our Revenue Is  
**£25 bn**  
British Pounds

## Compass India:

Compass India is a wholly owned subsidiary of Compass Group PLC. Since 2008, Compass Group India is committed to meeting the varied requirements of Indian corporate, healthcare, education, and numerous other sectors, maintaining world-class standards of delivery.



We operate in  
**45+**  
Cities



We work in  
**450+**  
Client Locations



We Employee  
**28,000+**  
Great People



We serve  
**160+**  
MN sq.ft. Area

## Support Services:

We apply our 'hospitality mind-set' to the 'industrial efficiency' necessary to manage and deliver multiple support services. We implement standardised processes through our world-leading operating platform, the Compass Service Framework, which drives consistency and continuity, whether for single site, national or international multi-site contracts.





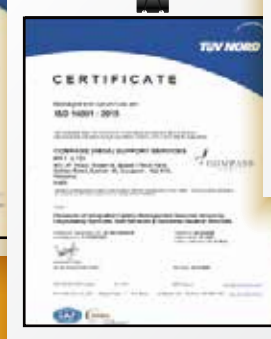
### **Compass India Integrated Facility Management- ONE-STOP SOLUTION**

An integrated, self-performing solution that provides our clients with economic efficiency, guaranteed expertise and certified quality while improving the well-being of its end-users. Compass India offers a plethora of support services for enhanced consumer experience with heightened focus on safety.

Compass group is  
certified with the  
following ISO  
Standards



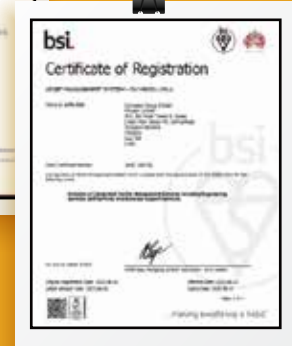
OHS – Safety -  
ISO 45001



EHS – Environment-  
ISO 14001



QMS –  
Quality- ISO  
9001



Asset  
Management - ISO  
55001

## Workplace Hygiene:

Good workplace hygiene practices reduce the risk of ill-health and injuries. They help improve productivity and keep consumers, workers and organisations safe. Our solutions cater to support clients as per their requirement and device a cleaner and greener regime for their facility.



## Electrostatic Surface Protection Barrier:

Electrostatic Surface Barrier technology can completely cover even the most hard-to-reach nooks and crannies. It has been conducted in large spaces like cafeterias, auditoriums, conference halls, common spaces etc.



**24/7 protection  
against microbes**



**Kills pathogens  
on contact**



**Touchless spray,  
non-toxic and odourless**



**Validity: 06 months  
to 1 year**



**Bi-monthly  
ATP test**



**Easy & convenient  
to use**



### INSIGHT:

**Total Area Sanitized  
43,42,697.92 sq.ft**

## Bactakleen Ultra Mist Herbal Formula:



Ultra-fine mist application,  
prepared from herbal  
extracts



Capable of deep  
penetration including AC  
ducts, cracks & crevices



Invisible, non-toxic  
and odourless



Easy & convenient  
to use



Kills more than  
97% microorganisms



Validity: 2 months



**INSIGHT:**  
Total Area Sanitized  
**1,10,000 sq.ft**

## Microbial Disinfection:



Fumigation technique used



Daily spraying required



Duration: 3 hours minimum



**INSIGHT:**  
Total **15 million sq. ft** area pan India (during the pandemic)



01

## Water Management:

Our team of experts assess existing water consumption and requirement of the facility, identify gaps of water wastage, identify location of water consumption measurement and thereafter suggest ways to optimize water consumption.



## Solutions Offered

### Insight:

Managed water conservation project for **2 million sq.ft. built** up area

## 02 Waste Management:

We provide consultation to our client for various viable waste management solutions, disposal, recycling etc. We manage all kinds of waste ranging from organic, solid, fit-out waste and debris from Commercial & Residential Buildings. We ensure proper disposal & processing of the waste collected by composting, vermicomposting, anaerobic digestion and so on.

We ensure Garbage bag and container color coding with daily documentation & waste record for better management



### Features:

Efficient use  
of energy

Use of renewable  
energy

Efficient use of  
landscape

Improved IAQ for  
health and comfort

Eco-friendly  
equipment

Use of recycled/  
recyclable material

Effective controls  
& BMS

Sustainable  
architecture and  
design

# 03

## Green Building Certification

We facilitate clients for Online Project Registration with IGBC and score credit ratings as per achievements.

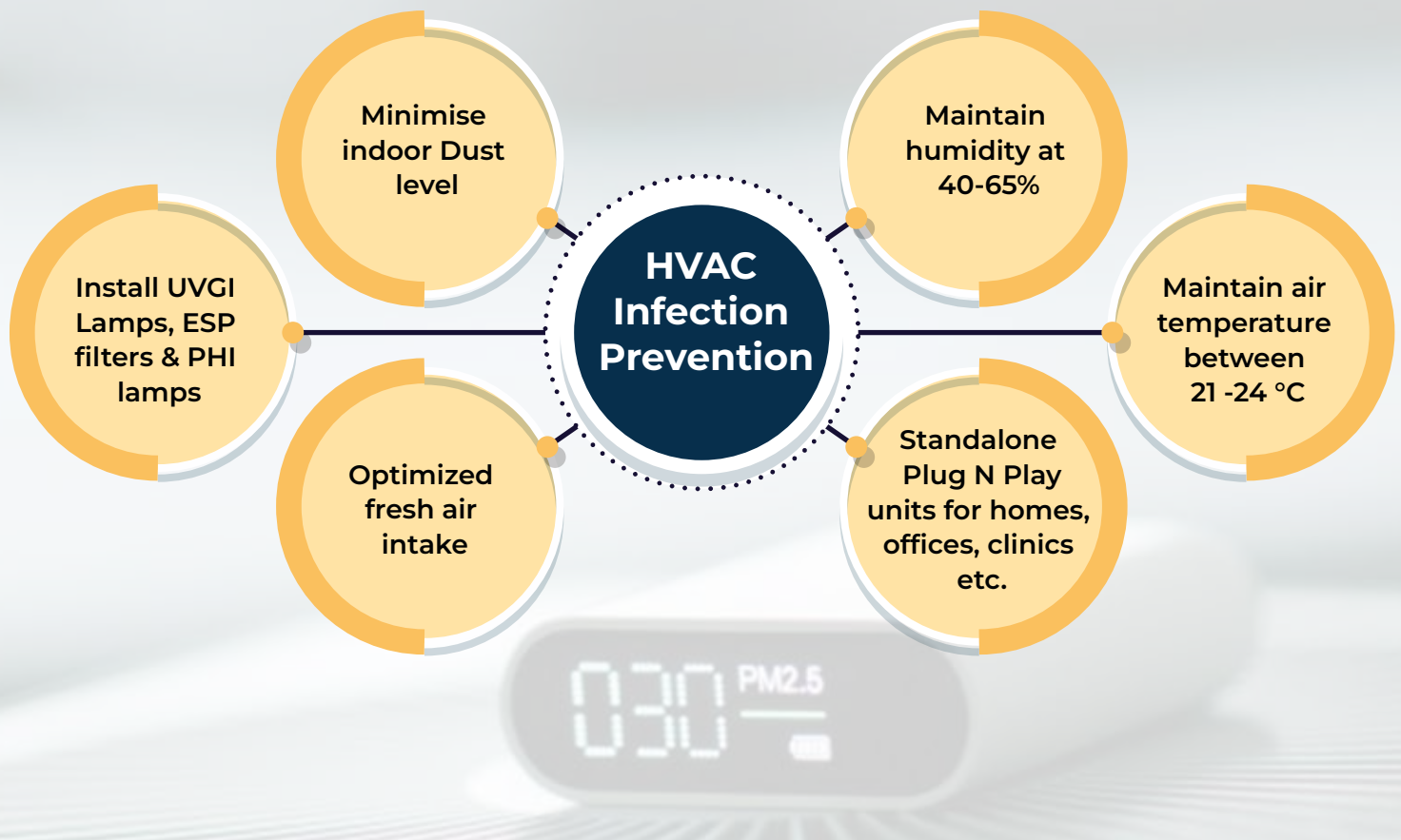


# 04

## Indoor Air Quality

Our team of experts are trained in carrying out Indoor air quality (also called "indoor environmental quality") test to identify the content of unwanted gases indoor such as carbon dioxide (co2), bacteria & molds, volatile organic compounds and humidity and offer optimized solutions like:





## Indoor Environment Disinfection Methodologies

Photo Hydro-Ionization  
technology (PHI) treatment

Reduced air pollutants

Easy to install in existing FCU,  
AHU, TFA, Ductabl

Standalone Plug N Play units for  
homes, offices, clinics etc.

## 05 Energy Management Services:

In the building industry, energy conservation and optimization is a key challenge and a strategic business objective for all building managers and asset owners. To address this we at Compass Group, have built an enduring and market appropriate energy practice which helps our customers to identify, track, monitor and conserve energy in a sustainable manner.



We have a team of dedicated certified energy managers and auditors on board with a thorough industry experience and exposure who diligently work towards devising the ways to reduce your energy consumption effectively and intelligently.



## HOW DO WE DO IT

## **BIM – (Building Information Management System)**

BIM practices and technology can be applied to significantly enhance the efficiency and effectiveness of asset management and thereby the resulting benefits.



**Improved  
Asset Management**



**Enhanced Collaboration  
and Communication**



**Increased Cost  
Savings and Efficiency**



**Enhanced Safety and  
Compliance**



BIM is helping in digitizing the complete process, picking up info at right time for making it available for each identified piece of asset, installed at different locations, to the engineer requiring at any time; linked to virtual digital twin BIM model.

## **Workstation Hygiene**



**Personalized  
hygiene kit for  
workstation  
hygiene**



**Minimizes  
chances of  
infection**



**Cleaning  
procedure:  
Spray, Wipe  
and Rub**

## Robotic Tool- Based Services

We offer robotic vacuum cleaners that are convenient to use with enhanced safety and security. There is a real time tracking with live feed through the built-in cameras for better accountability and transparency in work.

## 5 LEVEL SAFETY MECHANISM

- 01** Laser
- 02** Sonar
- 03** Nudge Detection
- 04** Emergency Stop Button
- 05** Customized Motors

## India's 1st IoT Enabled Lawn Mowing Robot



## BENEFITS

Possesses Robotic 6" Sense

Fastest speed

Highest coverage

Contactless

Environment friendly

Internationally certified

## Other Robotic machines that we use are



**Robotic tow trucks**



**Industrial floor cleaning robot**



**Robotic forklifts, stackers, reach trucks, VNA trucks**

### Civil Projects Management

Managing resources through various methodologies, keeping in mind the design specifications and project build.



### Provide Partition/civil Work/ Interior

Our team of experts at Compass India plan and execute both interior and exterior civil work requirements.





## **RES-repair Engineering Services**

Our team of experts are multi-skilled and can repair the existing system equipment in the facilities.

## **Retrofit Jobs**

Our staff members are well-versed in retrofitting jobs like addition of new technology or features to older systems, for example: Chiller plant retrofit, improving plant efficiency / increasing output.



## **Making an interior space ready for occupation with complete fit-outs solutions**

Dry Wall  
partitions

MEP system  
integration

Building Fabric  
as per design

Procurement  
of assets etc.

## PROJECTS COMPLETED



### Renovation of Washrooms

We renovated two washrooms at one of our client sites in Mumbai. Following are the details:

**LADIES WASHROOM:** 5 lavatory, 5 washbasin, one cupboard, complete floors, side wall, false ceiling & lights were replaced. Total area covered- 1100 sq.ft

**GENTS WASHROOM:** 4 lavatory, 3 urinals, 4 basin, complete floor, side walls, false ceiling & lights were replaced. Total area covered- 1200 sq. Ft.

### Contactless Tap Modification

Modifying the manual hand tap in washbasin to a foot pedal operated tap.

#### FEATURES

Easy default  
resetting

Smart renovation  
methodology

Aesthetics  
remains intact



### Acrylic Desk Panels

A method of safely separating desks to encourage social distancing while at office. We installed 495 acrylic panels on workstations across various locations in India.

#### FEATURES

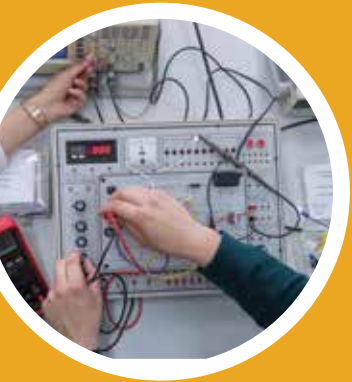
Panels are  
durable

Easy to clean

# VALUE ADDED SERVICES

## Thermography

We use a non-destructive testing method that enables large areas to be surveyed quickly and cost effectively. This helps avoid unwanted breakdowns.



## Power Quality & Harmonic Analysis

We monitor, measure, record all electrical parameters at the facility and analyze the problems via audits.

## Duct Cleaning

We provide duct cleaning services for improved indoor air quality and reduced odor. We use purpose designed equipment for safe, fast and efficient contaminant removal.



## Vibration Analysis

Using the Predictive Maintenance tool, we detect faults in rotating equipment (Fans, Motors, Pumps, compressor etc.). The vibrations and movements of the equipment are recorded that are later transferred to a computer and analyzed to locate the problem.



### **Pipeline Health Status Check**

We use a non-destructive testing technique to check the health status of the fire line and water supply pipeline. This helps the client to act proactively and take preventive action.

### **Hygiene Measurement By ATP Meter**

Using an ATP Meter gives us intelligence about the present level of contamination in the facility and the level of treatment required. For sampling, we choose all high touch surfaces like seats, doorknobs, lift buttons, handrail, etc. to know the risk level.



### **Carpet Shampooing**

Carpet cleaning is performed to remove stains, dirt, and allergens from carpets. Common methods include hot water extraction, dry-cleaning, and vacuuming.

### **Facade Cleaning**

Facade cleaning is the process of making sure the exterior of a building is clear of any dirt, grime, stains, and pollutants. How a facade is cleaned depends on the material it is made from and the equipment and solutions used are specific to that type of material to avoid any damages.



## Automation & IT Enabled Services

### A unique and innovative flagship solution in Facilities Space

- With heightened focus on facility operations, Saarthi-FX provides real time visibility of the entire region (discrete sites) to senior management, centrally
- Strengthen operating team's data analytics and reporting capability
- Data storage electronically, enable operating team to go back in history data for root cause analysis on a click of mouse
- Sustainable solution reduce paper consumption for logbooks



## Low Value Purchase

### Chemical Supplies

We have a large platform of vendor integration to offer chemicals for housekeeping services at our client locations for better cost optimization.

### Stationary

We have empanelled vendors who can supply stationary on a short notice, at competitive prices. This leads to better cost optimization and smooth operations.

### Mask/sanitisers

Using masks and sanitizers across all our sites has been made mandatory, be it for Compass staff or client employees. These essentials reduce the risk of infection and keeps one protected.



# WORKPLACE BEVERAGE SOLUTION

We are constantly investing in research and development, working closely with our customers to keep up-to-date with consumers' tastes and preferences. Our team constantly focuses on what people want, not just their taste in coffee / tea but the way they wish to consume it, the times they want to enjoy it and the style in which they wish to experience it.



Fully Automatic & Touch Free

Mobile-based Web Interface

Simple User Interface

## CONTACTLESS



## SAFE AND HYGIENIC

- Smart Coffee & Tea Vending Machine using QR Code
- Auto scheduled cleaning cycle



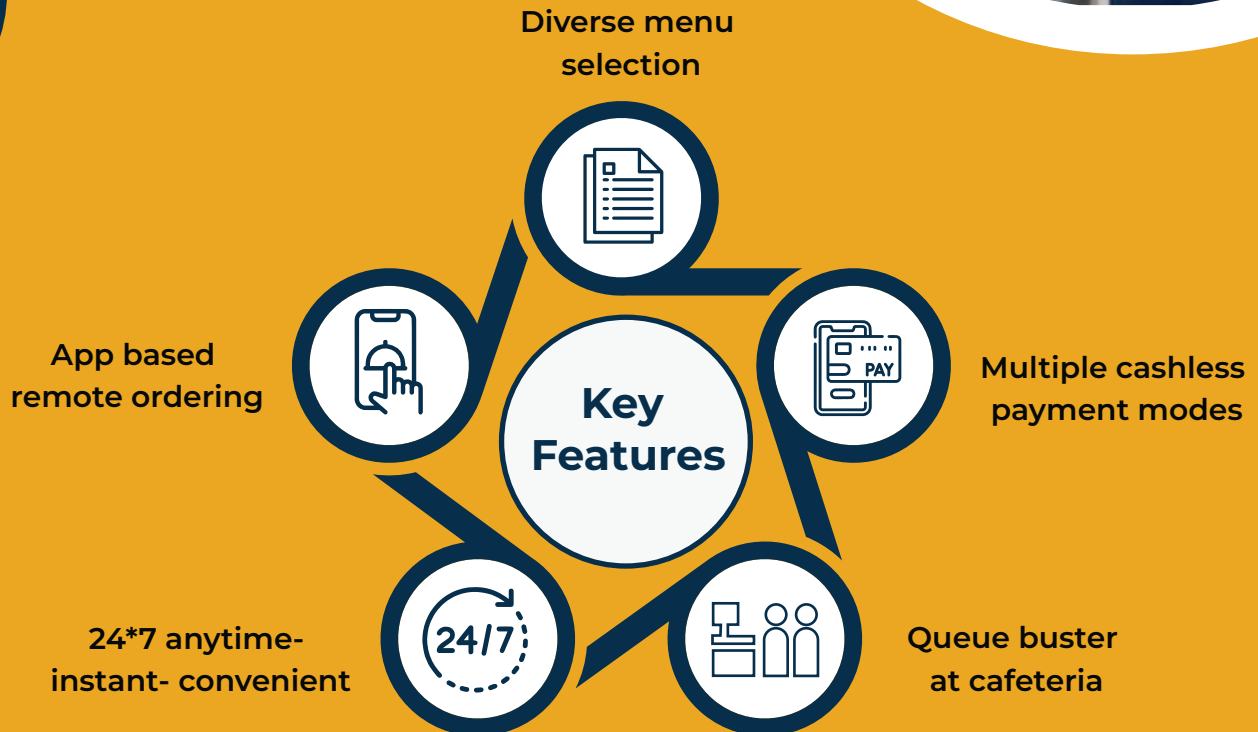
## VALUE FOR MONEY

- Energy saving mode built-in machine
- Cost saving in every per cup

# Contactless Vending Solutions

## Workplace Food Solutions As Per The New Normal

We bring best-in-class processes to support our vending solution, in association with our vendor partners, enabled by effective digital technology.





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